

their LBPH operation. Eleven state librarians were interviewed about their large print services.

Focus Groups

In late March, the consultants returned to North Carolina for the second of three visits to conduct ten focus groups in five locations dispersed throughout the State. The focus groups were held in:

- Chapel Hill on March 29, 1995
- Statesville on March 30, 1995
- Asheville on March 31, 1995
- Fayetteville on April 3, 1995
- Greenville on April 4, 1995

Two focus groups were held in each location. The morning focus groups concentrated on the issue of interlibrary cooperation and were attended by librarians from public, academic, and special libraries and school library media centers. The afternoon focus groups concentrated on public library development and were attended by public library directors. The afternoon focus groups included questions on the Film/Video Service and the Large Type Service. More detailed information about the focus groups is included later in this document in the sections on Public Library Development and the North Carolina Information Network.

Surveys

Two surveys were conducted as part of the project. In the original proposal, consultants suggested a survey of the users of the Film/Video Service. This survey was drafted by the consultants, reviewed by the administrative staff of the State Library of North Carolina, pre-tested and revised by the consultants, and distributed by the State Library staff with follow-up by the consultants. After the project was under way, staff at the Large Type Service requested that a survey of their users be added to the work task. This survey was drafted by the State Library staff, reviewed by the consultants, revised by the State Library staff, and distributed by the State Library. Both the Film/Video survey and the Large Type survey were returned by respondents directly to the consultants in Colorado.

Interim Report

In early May, the consultants sent a draft of the sections on Public Library Development and the North Carolina Information Network to the State Library. On May 11, 1995, the consultants met with the State Library Commission to discuss the draft. Subsequently, this draft was shared with the Public Library Development and Interlibrary Cooperation Committees. In June, drafts of the sections on the Film/Video and Large Type Services were sent to the State Library for review by the staff and the State Library Development Committee. Suggestions from the Commission, its committees, and the State Library staff were incorporated into the final report. A draft of the complete integrated